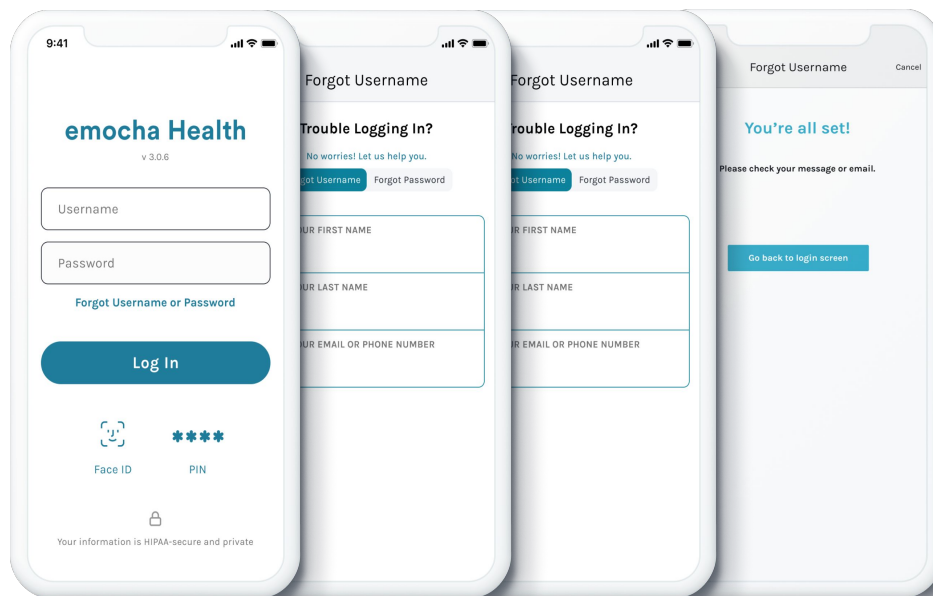


Welcome Back - Signing back into the emocha app

Forgot Username

- 01 Open the emocha App
- 02 Tap the **Forgot** button
- 03 Select **Forgot Username**
- 04 Enter required information
- 05 Tap **Recover my username**



After completing these steps, you will receive an email or text containing your username or a link to reset your password!

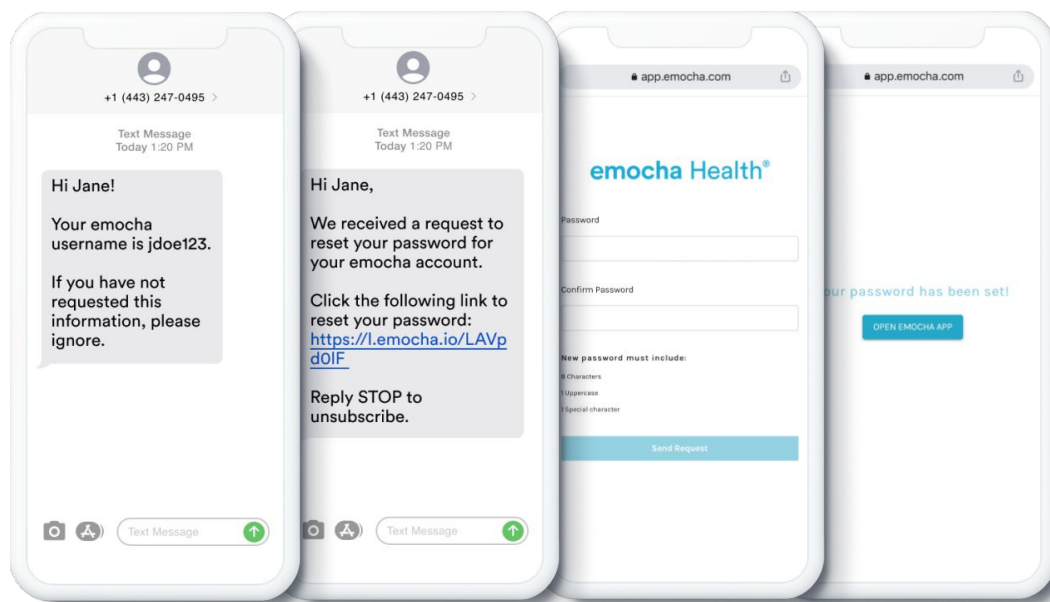
Forgot Password

- 01 Open the emocha App
- 02 Tap the **Forgot** button
- 03 Select **Forgot Password**
- 04 Enter required information
- 05 Tap **Reset my password**

Reset Your Password

- 01 Open message containing password reset link
- 02 Tap the link to create and confirm a new password
- 03 Passwords must contain at least 8 characters with 1 capital letter, 1 number, and 1 special character

**Note: If using a "zero," your password must contain at least 2 numbers*



Update Login Options

- 01 Login to the emocha App and navigate to the menu
- 02 Select **Profile** from the menu options
- 03 Set up a PIN, enable Face ID, or enable Fingerprint ID to more easily login to emocha

Need Additional Support?

For technical assistance, please email support@emocha.com to connect with a member of the emocha support team.